

THE IMPACT OF DIGITAL TRANSFORMATION ON LEGAL PRACTICE IN BOSNIA AND HERZEGOVINA-CHALLENGES, ADVANTAGES AND DIRECTIONS FOR DEVELOPMENT

Snježana Radošević

Pension and Disability Insurance Fund of the Republic of Srpska, Central Office Bijeljina, Kneza
Miloša 1, 76 300 Bijeljina, Bosnia and Herzegovina, radosevicsnezana@gmail.com

ABSTRACT

This paper examines the impact of digital transformation on legal practice in Bosnia and Herzegovina. It analyses how technological advances, including artificial intelligence (AI), digital case management systems and online legal databases, affect the efficiency, accessibility and quality of legal services. A qualitative methodology is applied, including interviews with legal professionals, analysis of legal technology implementation and a review of relevant literature. The paper highlights the benefits of digitalization, such as accelerated case management, improved communication with clients, easier access to legal information and improved legal research capabilities, but also challenges such as security risks, data protection, resistance to new technologies and the need for additional training. Finally, recommendations are provided for legal institutions and policymakers to ensure the effective and ethical integration of digital tools into legal practice.

Keywords: digital transformation, e-justice, legal practice, Bosnia and Herzegovina, information technologies.